

**ETERNITY UNDERLAYMENT – WARRANTY**

**Eternity is warranted for use under Laminate, Hardwood and Engineered hardwood.**

Vinyl Trends Inc. warrants Eternity underlayment free from defects in materials, manufacturing and workmanship in manufacturing for life. Additionally, Vinyl Trends Inc. also warrants Eternity underlayment against material deterioration, disintegration or break down for the lifetime of the original property owner or resident. This is a non-transferable warranty.

The floor must be rigid and structurally sound. The deflection cannot exceed L/360 of the span under intended live and dead loads. Concrete must be dry with moisture emission rates that do not exceed 5 lbs/1000 sq ft/24 hrs as measured by the Anhydrous Calcium Chloride Test (ASTM-F-1869-98). Fill low areas with a cement leveling compound or latex milk additive latex patch with a minimum 3,000 psi compressive strength. Leveling compounds must be tested to ensure they are properly cured and within the manufacturer's specified requirements before proceeding with the installation. Mechanical surface profiling is the preferred sub-floor preparation method. Mechanically profile the sub-floor to medium-grit sandpaper texture. Sanding or scouring with open paper or a titanium disk is preferred. Lightweight or acoustical concrete, less than 3,000 psi, must be primed with a compatible primer. For installations on concrete sub-floors, an additional moisture / vapor barrier such as 6 mil polyethylene film must be installed between the sub-floor and the Eternity if moisture levels exceed the 5 pound level as stated.

Notification of failure must be within 30 days. Vinyl Trends Inc. reserves the right to inspect installation. Vinyl Trends Inc. will replace all damaged areas of primary flooring and secondary flooring that are proven to result from failure of Vinyl Trends Inc. underlayment to remain resilient and functional. Replacement is limited to Eternity underlayment, reasonable cost of the damaged flooring and reasonable labour costs.

Vinyl Trends Inc. will not assume liability for damage or failure of primary flooring and/or secondary flooring caused by any type of surface liquid spills, accidental human and pet spills of any type that may cause harm to the primary flooring and secondary flooring products, broken pipes, aquariums, hoses, rain water, etc., improper installation and installation supplies, defects caused by damage in transit or while in the possession of the purchaser due to abuse or misuse.

Satisfactory results depend not only on quality products, but also upon factors beyond our control. Therefore, this warranty only applies to the membrane itself and not to the manner of installation over which Vinyl Trends Inc. have no control. There are no other warranties expressed or implied except those that are herein stated. Vinyl Trends Inc. shall have no other liability with respect hereto.

VinylTrends offers enhanced warranty protection for glue down application. If our material is deemed to be faulty and the cause of failure, VinylTrends will cover the cost of removing and replacing the flooring involved. However original installation must be done with the recommended adhesives (contact VinylTrends for a list) which have themselves done testing and whom also warrant the entire adhesive procedure. Proper adhesive preparation and application procedure must be followed (contact VinylTrends for procedure) in order for a claim to be valid. In effect VinylTrends agrees assume risk if a failure is due to a VinylTrends material failure and where adhesive manufacturer can prove that the VinylTrends underlayment caused the failure.

Vinyl Trends Inc. stands behind Eternity underlayment and guarantees its performance under all brands of laminate and floating wood floors. Should any manufacturer of the types of floors fail to honour their warranty due to the installation of Eternity underlayment rather than their brand of underlayment, we will agree to honour their original warranty in full should Eternity underlayment fail in any way.

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